



Guidance on Navigating an Office Visit by DHHS or the Police

1. Authorized persons/emergency officers administer the Public Health Act's **(PHA)** in each State/Territory;
2. The particulars of the legislative framework for PHA's vary from State to State (or Territory as the case may be), but a police officer is usually an authorized person for the purposes of the PHA's to administer/enforce the PHA's (specifically "who" is authorized to administer a State's PHA will be contained in the "Enforcement" "Part" of the applicable PHA).
3. If a complaint is received about a member's practice, an authorized person will either contact the practice:
 - a. In writing (by email); or
 - b. Attend the premises of the member's practice.
4. If a person purporting to be authorized to administer a PHA in a particular State emails a member, the member should:
 - a. Not reply under any circumstances;
 - b. Should forward the email to Bharon/Tim (bharon@onechiropractic.org or tj.leeming@pm.me);
 - c. The CDC will refer the email to the CDC's solicitor for advice and to settle any response (if required).
5. If a person/s purporting to be authorized to administer a PHA (here we will call them "police") in a particular State attends a member's premises, the member should:
 - a. Ensure any of the employees of the practice are briefed to notify the member immediately and keep their dealings with these persons to an absolute minimum;
 - b. Be polite and courteous but do not engage with the police about any PHA compliance matter;
 - c. Confirm if requested to do so by police officers the member's name and current residential address ONLY;

- d. Advise the police that the member is happy to assist the police with their inquiries and to please have a seat/coffee;
- e. Contact Bharon/Tim who will contact the CDC solicitors immediately;
 - i. If the member does not hear back immediately from the CDC/solicitor, then the member should notify the police that they have legal representation and are waiting to be advised:-
 - 1. Ask the officers for their best contact details so that the member's legal representative can contact them as soon as they are available;
 - 2. The solicitor will then be in contact with the member and then the police.
 - ii. If the member does get in contact with the CDC/solicitor, then, the solicitor will provide specific advice to the member based on the circumstances as they have arisen.
- f. At all times and if pressed by police the member should default to saying that their solicitor is best placed to assist the police and that the member wishes to wait to be advised.